





Sure we are

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Gas Turbine Flow Meter Model: LWQ

Gas Turbine Flow Meter

Operation Manual

www.suremeter.com Version Number: SURE950000 REV.D

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1. GENERAL INFORMATION

This manual will assist you in installing, using and maintaining the flow meter. It is your responsibility to make sure that all operators have access to adequate instructions about safe operating and maintenance procedure.



For your safety, review the major warnings and cautions below before operating your equipment.

- 1. Use only fluids that are compatible with the housing material and wetted components of your turbine.
- 2. When measuring flammable gases, observe precautions against fire or explosion.
- 3. When handling hazardous gases, always follow the manufacturer's safety precautions.
- 4. When working in hazardous environments, always exercise appropriate safety precautions.

- 5. During turbine removal, gas may spill. Follow the gas manufacturer's safety precautions for clean up of minor spills.
- 6. Do not blow compressed air through the turbine.
- 7. Handle the rotor carefully. Even small scratches or nicks can affect accuracy.
- 8. For best results, calibrate the meter at least 1 time per year.

1.1 Product Description

Gas flows through the turbine housing causing an internal rotor to spin. As the rotor spins, an electrical signal is generated in the pickup coil. This signal is converted into engineering units (liters, cubic meters, gallons etc.) on the local display where is applicable. Optional accessory modules can be used to export the signal to other equipment.

Upon receipt, examine your meter for visible damage. The turbine is a precision measuring instrument and should be handled carefully. Remove the protective plugs and caps for a thorough inspection. If any items are damaged or missing, contact us.

Make sure the turbine flow model meets your specific needs. For your future reference, it might be useful to record this information on nameplate in the manual in case it becomes unreadable on the turbine. Refer to the nameplate for your customized product's specification.

2. Technical Data

Measuring system& Measuring accuracy

	Gas: Natural Gas,	LPG, Air			
Application range	(1) Dry gas with	(1) Dry gas without water			
	(2) Gas without o	corrosion			
	Measu	red Value			
Primary measured value	Flow Rate				
Secondary measured value	Volume flow				
Tortiony managemed value	Temperature; Pressure				
Tertiary measured value	(ONLY available for compensation model)				
	Flow conditions similar to ISO 9951				
	Medium: Gas				
Reference conditions	Temperature: +10)+30°C / +50+86°F			
	Inlet section: ≥ 10 DN				
	Operating pressure: 1 bar / 14.5 psig				
Elow Motor Acources	Standard: 1.5%	Qmin to 0.2Qmax: 3%; 0.2Qmax to Qmax: 1.5%			
Flow Meter Accuracy	Optional: 1.0%	Qmin to 0.2Qmax: 2%; 0.2Qmax to Qmax: 1.0%			

	Feature			
Modular construction	The measurement system available as compact and			
	N Type: Pulse output with			
	A Type: 4-20mA Output w			
	E1 Type: Local Display; L			
	E2Type: Local Display; 24			
	E3 Type: Local Display; 2			
	E4 Type: Local Display; 24			
Compact version converter	E5 Type: Local Display; 2			
	H Type: Local Display; 24			
	Compensation Type			
	D1: Local Display; 24V DO			
	4-20mA(2-wire);T&F			
	D2: Local Display: 24V DC			
	4-20mA(3-wire);T&F			
Measurement Ratio	Standard: 10:1 Optio			

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es

em consists of a flow sensor and a signal converter. It is d as separate version.

ithout display

without local display

Lithium Battery Power; No Output

24V DC/ Battery Power; 2 wire 4-20mA Output;

24V DC/ Battery Power; Pulse output

24V DC/ Battery Power; 3 wire 0-20mA output

24VDC/Battery Power; 3 wire 4-20mA output

AVDC Power; Hart

DC Power; Dual Power: Battery;

&P Compensation; RS485

DC Power; Dual Power: Battery;

&P Compensation; Modbus RS485

ional: 20:1

Operating conditions

	Temperature				
Process temperature	-20+80°C				
Ambienttemperature	Standard (with aluminum converter housing):				
(all versions)	-10+55°C				
Storage temperature	-20+70°				
	Pressure				
EN 1092-1	DN25DN300: PN 16				
EN 1092-1	Other pressures on request				
ASME B16.5	1"12": 150 lb RF				
ASME D10.5	Other pressures on request				
не	1"12": 10 K				
JIS	Other pressures on request				

Installation conditions

Installation	Take care that flo
Instanation	For detailed info
Flow direction	Forward
Flow direction	Arrow on flow se
Inlet run	≥ 10 DN
Outlet run	≥ 5 DN

Materials

Senserhousing	SS304
Sensor housing	Other materials o
Flanges	SS304
	Other materials o
	ABS Plastic (Acry
Rotor	Aluminum Alloy
Bearings and Shaft	SS304
Converter Housing	Standard: polyure

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low sensor is always fully filled

formation see chapter "Cautions for Installation"

sensor indicates flow direction.

on request

on request

ylonitrile - Butadiene – Styrene)

rethane coated die-cast aluminum

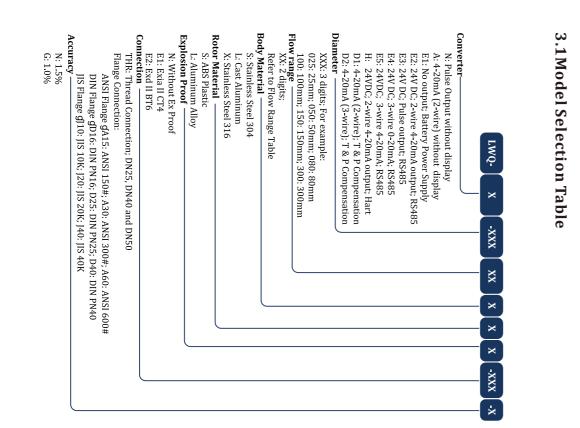
Connections

Flange				
	DN2580 in PN 1640			
EN 1092-1	DN100150 in PN1625			
	DN200300 in PN16			
ASME	1"3" in 150300 lb RF			
	4"12" in 150 lb RF			
JIS	1"3" in 1020K			
	4"12" in 10K			
Design of gasket surface	RF			
	Other sizes or pressure ratings on request			
Thread	DN25DN50 in PN16			

Measurable flow rate range:

Nominal	Diameter	Standard Flow Range (SFR)		Extended F	low Range (EFR)	Standard Pressure Rating	
(mm)	(in.)	Code	(m³/h)	Code	(m³/h)	(Mpa)	
25	1"	S	2.5 to 25	W	4 to 40		
40	1.5"	S	5 to 50	W	6 to 60		
50	2"	\$1	6 to 65	W1	5 to 70		
50	2	S2	10 to 100	W2	8 to 100		
65	2.5"	S	15 to 200	W	10 to 200		
80	3"	\$1	13 to 250	147	10 +- 1(0		
80	3	S2	20 to 400	W 10 to 160	W	10 to 160	
100		\$1	20 to 400				
100	4"	S2	32 to 650	W	13 to 250	1.6	
125	5"	S	25 to 700	W	20 to 800		
150	<	\$1	32 to 650	w	80 to 1600		
150	6"	S2	50 to 1000	vv	80 to 1600		
200	8"	S1	80 to1600	w	50 to 1000		
200	0	S2	130 to 2500	vv	50101000		
250	10"	S1	130 to 2500	w	80 to 1600		
230	10	S2	200 to 4000	vv	00101000		
300	12"	S	200 to 4000	W	320 to 6500		
400	16"	S	400 to 8000	W	260 to 8000		

Note: The flow range as blow is for reference only. Consult the factory if you have special requirement. Refer to the nameplate or certificate for actual flow range.



3. 2 Converter Function Table

ω

Model and Selection

	Power	Supply				Output Type				
							Current		Modbus	
Converter Mode	24VDC	Battery	Display	Pulse	Scaled Pulse	2 wire	3-wire	3-wire	Rs485	Hart
						4-20mA	4-20mA	0-20mA		
N										
A	•									
E1		•								
E2	•	0		•					0	
E3	•	0	•	•	•				0	
E4	•	0						•	0	
E5	•	0		•					0	
Н				•						
D1		0	•						0	
D2		0							0	

Description of the symbols: • Default Function; • Optional

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SURE Protocol

4. CAUTIONS FOR INSTALLATION

4.1 Mounting Positions

- ★ Avoid all pipe locations where the flow is pulsating, such as in the outlet side of piston or diaphragm pumps.
- * Avoid locations near equipment producing electrical interference such as electric motors, transformers, variable frequency, etc.
- ★ Install the meter with enough room for future access for maintenance purposes

Warning: Precaution for direct sunshine and rain when the meter is installed outside.

4.2 Required Lengths of Straight Runs

Flow altering device such as elbows, valves and reducers can affect accuracy. See diagram below for typical flow meter system installation.

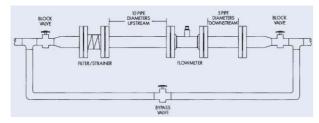
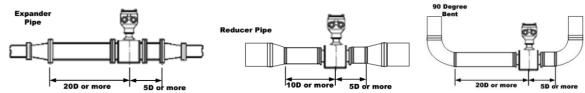


Diagram 1. Typical Flow Meter System Installation

The recommended guidelines are given to enhance accuracy and maximize performance. Distance given here are minimum requirements; double them for desired straight pipe lengths.

- ★ Upstream: allow a minimum straight pipe length at least 10 times the internal diameter of the pipe. For upstream straight pipe length is 1000mm.
- ★ Downstream: allow a minimum straight pipe length at least 5 times the internal diameter of the pipe. For example, with the 50mm pipe, there should be 250mm of straight pipe immediately upstream. Desired upstream straight pipe length is 500mm.



- ★ Foreign material in the liquid being measured can clog the meter's rotor and adversely affect accuracy.
- ★ To ensure accurate measurement, drain all air from the system before use.
- ★ When the meter contains removable cover plates. Leave the cover plate installed unless accessory modules hazard can be caused.

example, with the 50mm pipe, there should be 500mm of straight pipe immediately upstream. Desired

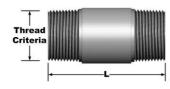
If this problem is anticipated or experienced, install screens to filter impurities from incoming liquids.

specify removal. Don't remove the cover plates when the meter is powered, or electrical shock and explosion

4.3 Connections

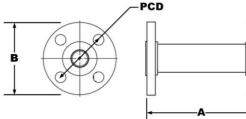
4.3.1 Thread Connection

Note: Default Thread is Male G Thread, other thread are available on request. For example: Female NPT Thread, Male NPT Thread; Consult us for more information



Diameter (mm)	meter (mm) L (mm) Thread		
25	170	G 2"	
40	140	G 2"	
50	150	G 2-1/2"	

4.3.2 Flange Connection



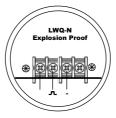
	ANSI Flange Meter Dimensions								
Size Code A		e A ANSI Flange		Flange Diameter (B) Bolt Hole		Bolt Circle	Bolt Hole		
(inch)	(mm)	(mm)	Rating Class	(mm)	(mm)	(mm)	Quantity		
1"	25	170	150	108	16	79	4		
1-1/2"	40	200	150	127	16	99	4		
2"	50	200	150	152	19	121	4		
2-1/2"	65	240	150	180	19	140	4		
3"	80	240	150	191	19	152	4		
4"	100	300	150	229	19	191	8		
5"	125	240	150	255	22	216	8		
6"	150	450	150	279	22	241	8		
8"	200	500	150	343	22	298	8		
10"	250	500	150	460.4	25	362	12		
12"	300	300	150	482.6	25.4	431.8	12		

	DIN Flange Meter Dimensions							
Size Code		ize Code A Pressure Rating		Flange Diameter (B)	Bolt Hole Diameter	Bolt Circle Diameter (PCD)	Bolt Hole Quantity	
(inch)	(mm)	(mm)	MPa	(mm)	(mm)	(mm)		
1"	25	170	1.6	115	14	85	4	
1-1/2"	40	200	1.6	150	18	110	4	
2-1/2"	65	240	1.6	185	18	145	4	
3"	80	240	1.6	200	18	160	8	
4"	100	300	1.6	220	18	180	8	
5"	125	240	1.6	250	18	210	8	
6"	150	450	1.6	285	22	240	8	
8"	200	500	1.6	340	22	295	12	
10"	250	500	1.6	405	26	355	12	
12"	300	300	1.6	460	26	410	12	

5. Electrical Wiring

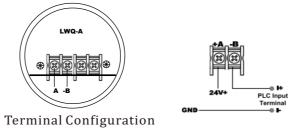
MWarning: Electrical Hazard; Disconnect power before beginning wiring.

5.1 LWQ-N: Pulse Output, Explosion Proof Model



Terminal Configuration

5.2 LWQ-A: Two-wire 4-20mA Output, No Local Display



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Terminal Symbols	Description	
+	Power Supply: "24V+"	
-	GND	
л	Pulse Output	

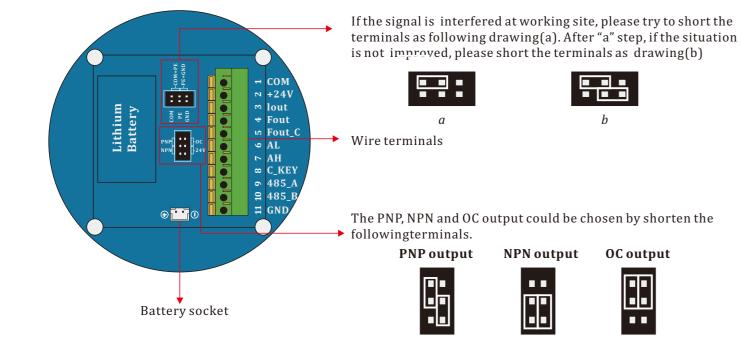
Terminal Wiring

Terminal Symbols	Description		
+A	Power Supply: "24V+"		
-B	Current Output		

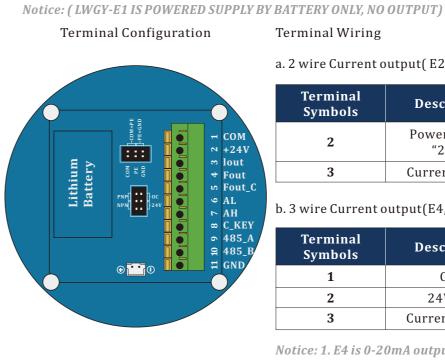
Terminal Wiring

5.3 LWQ-E series

Terminal board of E type



5.5.1 Current output(E2,E4,E5,H)



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a. 2 wire Current output(E2,H)

al s	Description
	Power Supply: "24V+"
	Current Output

b. 3 wire Current output(E4, E5)

c. RS485 Communication

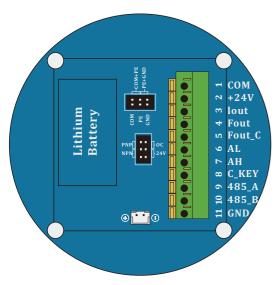
al Is	Description	Terminal Symbols	Description
	GND	9	485_A
	24V DC+	10	485_B
	Current output		

- Notice: 1. E4 is 0-20mA output and E5 is 4-20mA output
 - 2. The RS485 does not work under 2-wire connection situation

5.5.2 Frequency & Pulse output(E2,E3,E4,E5)

Terminal Configuration

Terminal Wiring



Frequency & Pulse output(E2, E3, E4, E5, H, R)

Terminal Symbols	Description
1	GND
2	24V DC+
5	Frequency/Pulse output

Note: The parameter need to set as following form.

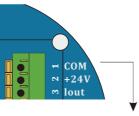
Output Type	Menu P7	Menu P8	Menu P9
Frequency	1		
Scaled Pulse	2	Need to set	Need to set

5.5 LWQ-H Electrical

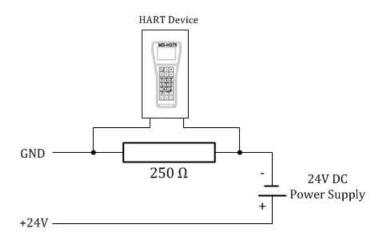
Wiring Diagram

Model	Power Supply	Output	Optional Dual Output	Communication
LWQ-H	24V DC	4-20mA (2 wire)	Not Available	HART

Terminal Wiring

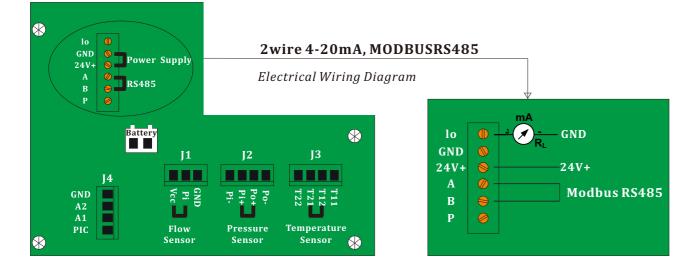


Terminal Symbols	Description
2	Power Supply: "24V+"
3	Current Output

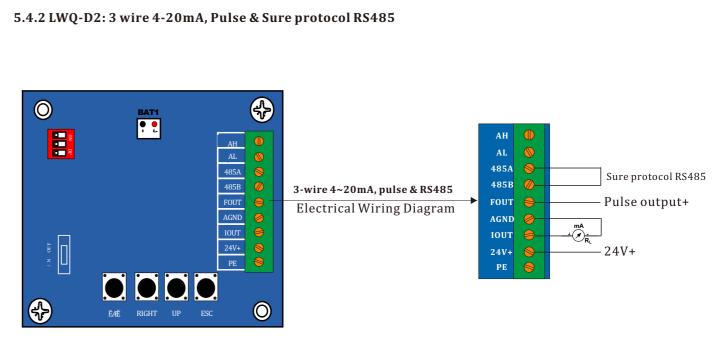


5.4 LWQ-D: Local Display (Temperature & Pressure Compensation)

5.4.1 LWQ-D1: 2wire 4-20mA, RS485



mA mA meter **Note:** $-20 \text{ mA or } 4...20 \text{ mA or } 4...20 \text{ mA or } R_{L}$ is the internal resistance of the $\mathcal{O}_{\mathsf{R}_{\mathsf{L}}}$ measuring point including the cable resistance



Note:

mA

mA meter -3 R_L 0...20 mA or 4...20 mA and other R_L is the internal resistance of the measuring point including the cable resistance

6. Programming and Setup

All flowmeters are tested and calibrated prior to leaving the factory, and the unique K-factor is provided on the calibration certificate. Keep the calibration certificate well to avoid the loss of K-factor.

6.1 LWQ-N: No display; Pulse Output

Customer should set the correct K-factor into PLC or Flow totalizer in order to get the correct flow rate.

6.2 LWQ-A: No display; 4-20mA Output

Only perform the Zero Point Calibration where it's necessary.

6.2.1 Zero Point Calibration

(1) Shut off the value where the flowmeter is installed, ensure there is no flow rate in pipe.

(2) Put high accuracy amperometer into the circuit loop as series connection.

(3) Adjust the potentiometer W502 to make sure the display on amperometer is 4mA.

6.2.2 Full Scale Calibration: It's ONLY available for factory; Return the flowmeter to factory for full scale calibration where is applicable.

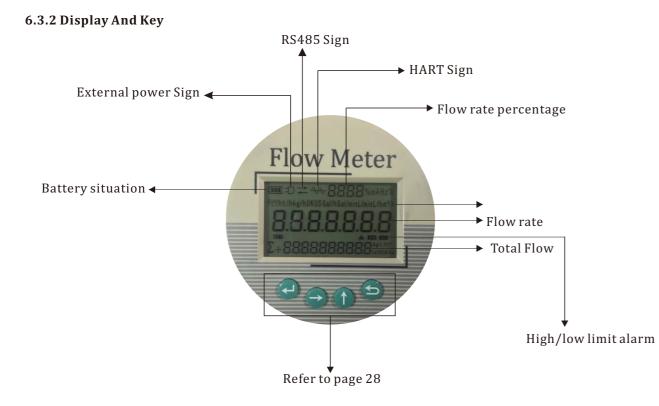
6.3 LWQ-E

6.3.1 Description

 Under any setting status, press "ESC" means no save current setting and back to measuring mode.
No password inputting or pressing "Enter" with incorrect password can ONLY view all parameters. The total menus in "Parameters Set" are 26, and users can access and modify these menus depending on the input password grade. See table below for more information on password grade.

Table. Description of Password Grade

Password	Login Privileges	
No Password	Read Only	
1234	Modify Parameter P1-P14	
1010	Modify Parameter P16-P26	
5555	SettingTotal rate reset	
1111	Save all data as factory defaults	
5678	Reload Factory Defaults	
9999	Total Flow	



6.3.3 Operation

Key	Measuring Mode	Menu Mode	Sub-menu or Function Mode	Parameter and Data Mode
Enter	1. Display the frequency corresponding to flow rate 2. Enter the parameter setting mode	Select menu	Press 1 time, return to menu mode, data saved	Save the value and advance to next menu
\rightarrow				For numerical values, move cursor one position to the right or left
1			Select sub-menu or function	Use cursor highlighted to change number, unit, setting
Esc		Return to measuring mode but prompt whether the data should be saved	Return to measuring mode but prompt whether the data should be saved	Return to measuring mode but prompt whether the data should be saved

Note: Data are not saved when press "Esc" to return to measuring mode. If the value need to be changed, press "Enter" to save value first

Menu	Parameter name	Setting Method	Grades	Range		
			User	Value	Flow Rate Unit	Total Rate Unit
				0	m³/h	m ³
				1	L/h	L
				2	L/min	m ³
				3	US Gal/min	US Gal
P1	Unit	Select Parameter		4	UK Gal/min	UK Gal
				5	US Gal/h	US Gal
				6	UK Gal/h	UK Gal
				7	Kg/h	Kg
				8	t/h	t
				9	ft³/h	ft ³
P2	Damping Time	Input Value	User	Unit: Second Value:0-9		
P3	Maximum Flow Rate	Input Value	User	Unit: The same as Flow Rate		
P4	Minimum Flow Rate Input Value User Iower than it, the flow Unit: The same as Flo		han it, the flow rat	e will show 0);		

Menu	Parameter name	Setting Method	Grades	Range	
P5	Maximum Frequency output	Input Value	User	Accuracy: 0.1Hz	
P6	Relative density	Input Value	User	Relative density: 1(water density at 4 $^\circ$ C)	
	Frequency Output Mode	Select Parameter	User	0: No Frequency output	
P7				1: Corrected Pulse output after	
				2: Scaled Pulse output	
	Scaled-pulse output	Select Parameter	User	0.01 0.01L/Pulse	
				0.1 0.1L/Pulse	
P8				1 1L/Pulse	
				10 10L/Pulse	
				100 100L/Pulse	
P9	Pulse width	Input Value	User	The value should be multiple of 10; The units is ms	
D 10	Communication	Select Parameter	User	0: RS485	
P10				1: Hart	

Menu	Parame	eter Name	Setting Method	Grades	Range
		Address:	Input	User	Max is 255
		Baud Rate:	Select Parameter	User	1200, 2400, 4800, 9600, 19200
					N(No verify)
P11	RS485	Verification:	Select Parameter	User	O(Odd verify)
					E(Even Verify)
		Data Length	Select Parameter	User	7,8
		Stop bits length	Select Parameter	User	1,2
	Hart	Device Address	Select Parameter	User	
P12	Ligh Li	mit Alarm	Select Parameter	User	Yes: On
	IIIgii Li	imit Alarm			1%-100%: Percentage of upper limit flow rate
P13	Low Limit Alarm		Select Parameter	User	1%-100%: Percentage of upper limit flow rate
					0: Off Backlight
P14	Backlight		Select Parameter	User	1: Automatic mode
					2: ON mode
P15	Total Rate		Input value	User	It could be modified with right code

Menu	Parameter Name	Setting Method	Grades	Range
P16	Linearization of the	Innutualua	Factory ONLY	First Row: Frequency (P1)
F1	Flowcurve: point 1	Input value		Second Row: K-Factor (P1)
P17	Linearization of the	Input value	E. stars ONLY	First Row: Frequency (P2)
F2	Flowcurve: point 2	Input value	Factory ONLY	Second Row: K-Factor (P2)
P18	Linearization of the	Input value	Factory ONLY	First Row: Frequency (P3)
F3	Flowcurve: point 3	input value	Factory ONLI	Second Row: K-Factor (P3)
P19	Linearization of the	Input value	Factory ONLY	First Row: Frequency (P4)
F4	Flowcurve: point 4	input value	Factory UNLY	Second Row: K-Factor (P4)
P20	Linearization of the	Input value	Factory ONLY	First Row: Frequency (P5)
F5	Flowcurve: point 5	input value		Second Row: K-Factor (P5)
P21	Linearization of the	Input value	Factory ONLY	First Row: Frequency (P6)
F6	Flowcurve: point 6	input value	Factory ONLI	Second Row: K-Factor (P6)
P22	Linearization of the	Input value	Factory ONLY	First Row: Frequency (P7)
F7	Flowcurve: point 7	input value	Factory ONLI	Second Row: K-Factor (P7)
P23	Linearization of the	Innutualua	Factory ONLY	First Row: Frequency (P8)
F8	Flowcurve: point 8	Input value		Second Row: K-Factor (P8)
P24	A 17 F .		Factory ONLY	First Row: Frequency (P)
F9	Average K-Factor	Input value		Second Row: K-Factor (P)

6.4 LWQ-D with Temperature and Pressure Compensation *Warning: Electrical Hazard Disconnect power before beginning wiring.*

6.4.1 LWQ-D1 Display(2-wire 4-20mA)

6.4.1.1 Display



	Representation				
总量 Total	Total Flow; Unit: Nm ³				
日量 Summ.	Total Flow in one day; Unit: Nm ³				
流量 Flow	Flow rate; Unit: Nm³/h				
温度 Temp.	Temperature; Unit: Celsius Degree				
压力 Pres.	Pressure; Unit: Kpa Note:It's gauge pressure unless where there is particular declare				

6.4.1.2 Hand-held operator





Gas Turbine Flow Meter **Operation Manual**

Set Button

- Cursor Change
- \rightarrow Change Value
- EXIT Quit

(SET)

1

6.4.1.3 Parameters Illustration (LWQ-D1)

Parameter Number	Parameter Name	Description	
000	VTOT	Total flow based on operating status	
001	VM	Total flow based on operating status	
002	FS	Full Scale	
003	KM	Average K-Factor	
004	F1	F1(The frequency corresponding to K1)	
005	E1	E1(First K-Factor)	
006	F2	F2(The frequency corresponding to K1)	
007	E2	E2(First K-Factor)	
008	F3	F3(The frequency corresponding to K1)	
009	E3	E3(First K-Factor)	
010	F4	F4(The frequency corresponding to K1)	
011	E4	E4(First K-Factor)	
012	F5	F5(The frequency corresponding to K1)	
013	E5	E5(First K-Factor)	
014	F6	F6(The frequency corresponding to K1)	
015	E6	E6(First K-Factor)	

	Parameter Name	Parameter Number
	E7	017
F8(Th	F8	018
	E8	019
	Tcnst	100
	Pcnst	101
Zero Poir	Т0	102
Linea	Tk	103
Zero Poir	P0	104
Linea	Pk	105
	Pfs	106
]	Pair	107
I	Ро	108
	PIC	109
0:No co	Zs	110
1:Cor		

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Gas Turbine Flow Meter **Operation Manual**

Description

E7(First K-Factor)

'he frequency corresponding to K1)

E8(First K-Factor)

Temperature Constant

Pressure Constant

int Correction for temperature sensor

earization for temperature sensor

oint Correction for temperature sensor

earization for temperature sensor

FullScale-Pressure Sensor

Local Atmospheric Pressure

Isolated pulse output setting

Value:0/1

correction on compressibility factor;

orrection on compressibility factor

Parameter Number	Parameter Name	Description	
111	N2	Molar Percentage-N2	
112	C02	Molar Percentage-CO2	
113	H2	Molar Percentage-H2	
114	CO	Molar Percentage-CO	
115	GR	Specific Gravity	
116	DT	Date	
117	ТМ	Time	
118	CD	Password	
200	14	Zero Calibration for 4-20mA Output	
201	120	Full Calibration for 4-20mA Output	
202	BD	Baud Rate: RS485	
203	AR	Device Address: RS485	
		Value:0/1/2	
204	Ps	0:Original Pulse	
204		1:Scaled pulse output at operating status	
		2:Scaled pulse output at standard status	

6.4.2 LWQ-D2

6.4.2.1 Display



	Representation
标准量显示	Flow displayed based
^{总量} Total	Total Flow;
日量 Sum.	Total Flow in one
流量 Flow	Flow rate; Ui
温度 Temp.	Temperature; Unit
压力 Pres.	Pressure; L Note:It's gauge pressure unless w

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Gas Turbine Flow Meter **Operation Manual**

d on Standard Status

; Unit: Nm³

e day; Unit: Nm³

Unit: Nm³/h

it: Celsius Degree

; Unit: Kpa where there is particular declare

6.4.2.2 Keys (See table below for function and representation in text)

Key	Measuring Mode	Sub-menu or Function Mode	Parameter and Data Mode
SET	1. Display the frequency corresponding to flow rate 2. Enter the parameter setting mode	Press 1 time, return to menu mode, data saved	Save the value and advance to next menu
I RIGHT			For numerical values, move cursor one position to the right or left
UP			Use cursor highlighted to change number, unit, setting
ESC		Return to measuring mode but prompt whether the data should be saved	Return to measuring mode but prompt whether the data should be saved
Note: Data are not saved when press "Esc" to return to measuring mode. If the value need to be changed, press "Set" to save value first			

6.4.2.3 Parameters Set

Parameter Number	Description		
01	The Max Flow Rate(Standard Status) corresponding to 20mA)		
02	k1(First K-Factor)	linearization of the	
03	f1(The frequency corresponding to k1) Flowcurve point 1		
04	k2(Second K-Factor) linearization of the f2(The frequency corresponding to k2) Flowcurve point 2		
05			
06	k3(Third K-Factor) f3(The frequency corresponding to k3)		
07			
08	k4(Fourth K-Factor) linearizati		
09	f4(The frequency correspoding to k4)	Flowcurve point 4	
10	k5(Fifth k-Factor) linearization of the		
11	f5(The frequency correspoding to k5) Flowcurve point 5		
12	k6(Sixth K-Factor)		
13	Pressure Upper Limit		
14	Local Atmospheric Pressure		
15	Device Address: RS485		
16	Totalizer Reset(2:Clear Totalizer without compensated;3:Clear totalizer which has beencompensated;9:Clear all)		
17	Reserved Parameter		

7. Troubleshooting

Symptom	Probable Cause	Solution
	1. Rotor may drag due to foreign matter	Check for debris inside the meter.
	obstruction.	Clean and reassemble.
More Volume/Output than displayed or registered	2. Magnetic pickup not screwed down all the way into the turbine flowmeter body. This causes it not to detect all the rotor blades as they pass	Screw the magnetic pickup all the way down into the turbine flow-meter body. Hand-tighten only.
	3. K-factor is too high in electronic/readout device	Verify K-factor used. K-factor should be decreased.
Less Volume/Output than displayed or registered	K-factor is too low in electronic/readout device	Verify K-factor used. K-factor should be increased.
	1. Gas flow rate is not stable	Keep the valve position and make sure the gas in pipe is stable
Flow rate indication is unstable	2. Battery Power Type: Bad contact on the connector between battery and PCB	Open back cover and repower the flow meter
	3. DC Power Type: supply voltage is abnormal	Check and ensure power supply is 24V DC

Limited Warranty Policy

Tianjin SURE Instrument hereby provides a limited warranty against defects in materials and workmanship. This product includes a 1-year warranty. The warranty period shall begin on the date of the original new equipment purchase. Warrantor's obligation hereunder shall be limited to repairing defective workmanship or replacing or repairing any defective parts.

In the event Purchaser believes the SURE product is defective, the product must be returned to SURE, transportation prepaid by Purchaser, within the appropriate warranty period relative to the product. If SURE's inspection determines the workmanship or materials are defective and the required maintenance has been performed and, has been properly installed and operated, the product will be either repaired or replaced, at SURE's sole determination, free of additional charge, and the goods will be returned, transportation paid by SURE, using a transportation method selected by SURE.

Prior to returning the product to SURE, Purchaser must obtain a Returned Material Authorization (RMA) Number from SURE's Customer Service Department within 30 days after discovery of a purported breach of warranty, but not later than the warranty period; otherwise, such claims shall be deemed waived.

If SURE's inspection reveals the SURE product to be free of defects in material and workmanship or such inspection reveals the goods were improperly used, improperly installed, and/or improperly selected for

service intended, SURE will notify the purchaser in writing and will deliver the goods back to Purchaser upon Receipt of Purchaser's written instructions and agreement to pay the cost of transportation. If Purchaser does Not respond within thirty (30) days after notice from SURE, the goods will be disposed of in SURE's discretion.

SURE does not warrant the product to meet the requirements of any safety code or other jurisdiction, and Purchaser assumes all risk and liability whatsoever resulting from the use thereof, whether used singlely or in combination with other machines or apparatus.

This warranty shall not apply to any SURE product or parts thereof, which have been repaired outside SURE's factory or altered in any way, or have been subject to misuse, negligence, or accident, or have not been operated in accordance with SURE's printed instructions or have been operated under conditions more severe than, or otherwise exceeding, those set in the specifications.

FOR NON-WARRANTY REPAIRS OR CALIBRATIONS, consult us for current repair/calibration charges. Have the following information available BEFORE contacting us:

- 1. P.O. number to cover the COST of the repair/calibration,
- 2. Model and serial number of the product
- 3. Repair instructions and/or specific problems relative to the product.

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